

United States Postal Service®

# INDUSTRYALERT

October 25, 2021

## [DELAYED RECEIPT] Oct-28-2021: **USPS Returns/Outbound Service and EPS IV-MTR Data Feeds**

This Thursday (**October 28, 2021**), **from 8:00 AM CT - 2:00 PM CT**, the United States Postal Service has scheduled maintenance which is critical to its technology infrastructure.

During the cited timeframe, there will be an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification
  
- EPS data feeds to IV-MTR

Based on recent assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the scheduled event date [**Thursday, October 28, 2021**]. However, following standard protocol - data processing will be monitored; and updated status assessment provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

**REMINDER: Delivery of packages IS NOT impacted during scheduled system events.**

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail ([InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov)) or telephone (1-800-238-3150, Option 2).

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