United States Postal Service®

INDUSTRY*ALERT*

October 25, 2021

[DELAYED RECEIPT] Oct-28-2021: *USPS Returns/Outbound Service and EPS IV-MTR Data Feeds*

This Thursday (*October 28,* 2021), **from 8:00 AM CT - 2:00 PM CT**, the United States Postal Service has scheduled maintenance which is critical to its technology infrastructure.

During the cited timeframe, there will be an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

➢ *USPS Returns and Outbound* service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  • Pricing Notification
  • Final Notification

➢ EPS data feeds to IV-MTR

Based on recent assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the scheduled event date [**Thursday, *October 28,*** 2021]. However, following standard protocol - data processing will be monitored; and updated status assessment provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

REMINDER: Delivery of packages IS NOT impacted during scheduled system events.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

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